CHANDA D. TUMPAR

EXECUTIVE VIRTUAL ASSISTANT

(+63) 967-402-8513 | ctumpar@gmail.com | https://chandatumpar.info/

SUMMARY

Highly motivated and professional with over 7 years of experience providing high-quality of work across different industries. Seeking a challenging position where I can leverage my knowledge, creativity, and administrative skills in streamlining processes to support the company's success and growth.

PROFESSIONAL EXPERIENCE

Executive Virtual Assistant Nov 2024 - Present

MyPortal Virtual Assistants Corp. | First Choice Business Brokers (LA)

- · Support business broker in facilitating the sale or purchase of businesses
- · Assisting with document preparation, contracts, listings, etc.
- · Maintain client databases and CRM systems
- · Schedule and coordinate buyer-seller meetings

Quality Assurance Specialist

Jun 2023 - Aug 2024

GoTeam | REE Medical

- · Conducted a final review of the transcribed and reviewed Disability Benefits Questionnaires (DBQs) from the provider.
- Ensured all required documents were provided and the data was correct.
- Finalized the Veteran's file and payment before sending out their official Disability Benefits Questionnaire (DBQs).

Medical Data Entry Specialist (DBQ Generator)

Aug 2022 - Jun 2023

GoTeam | REE Medical

- Accurately transcribed information from the Veteran's basic medical questionnaire onto the official Disability Benefits Questionnaire (DBQ) form.
- Paraphrased the Veteran's description and skillfully crafted content from the perspective of a provider.
- Assessed projected ratings for each DBQ by effectively applying the Rating Schedule.

Transaction Support Assistant

Apr 2022 - Sep 2022

International Pharmaceuticals, Inc. (IPI)

- · Provided support and coverage for other teams within transaction management.
- Coordinated travel arrangements and accommodations for superiors, team members, and guests.
- Handled confidential documents and maintained their proper organization.
- Guided everyone within the department to ensure effective office operations.

Executive Secretary Jun 2018 - Mar 2022

International Pharmaceuticals, Inc. (IPI)

- Managed the executive's calendar, scheduled appointments, and arranged meetings and conferences.
- Prepared and disseminated correspondence, memos, forms, and other documents.
- Coordinated with other administrative staff to support office operations.
- Maintained filing systems, ensuring important documents were organized and easily accessible.
- Provided behind-the-scenes support for office operations.

SKILLS

Technical Skills

- . Business & CRM Platforms:
 - Zoho One, SAP, ERP systems, and OMS (Order Management Systems)
- Project & Task Management:
 - Monday.com, Asana
- Communication & Collaboration:
 - Microsoft Teams, Slack, RingCentral
- · Office & Design Software:
 - Microsoft Office Suite, Adobe Acrobat Pro

Administrative & Professional Skills

- · Administrative support & office management
- Stenography
- Customer service & client relations
- · Organizational and time-management skills
- Detail-oriented approach to work
- Ability to work independently and collaboratively

EDUCATION

University of the Visayas (Main Campus)

Bachelor of Science in Office Administration

S.Y. 2014 - 2018